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## Company Report

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[www.labbb.org](http://www.labbb.org)  
 Serving Los Angeles, Orange, Riverside, and San Bernardino Counties

**We need your feedback!**

Take a minute to review this company. Other customers will thank you.

[Write A Review](#)

### Company Profile

DBA: Direct Source Copiers, Inc. ▶ Other

Address: 33175 State Highway 79 #442 Temecula, CA 92592-7300 ▶ Other

Primary Phone: (888) 794-2679 ▶ Other

Primary Fax: (951) 302-2955 ▶ Other

Primary Contact: Dave Stokes, Owner ▶ Other

Website:

Company ID: 13143499

Business Start Date: 1/1/1985

BBB Created: 11/10/2000

Record on:

### Nature of Business:

This company's business is providing the sales of copiers and office equipment.

### BBB Comments and Analysis

#### Bureau's Comments and Analysis of Company's Business

We have no further comment about this company's business practices or analysis of its offer that may assist you in your consideration of this company.

### Licensing

Licensing Agency:  
 License Number:  
 Status:

This license permits the company to perform the following services:

We know of no licensing or registration requirement for companies engaged in this company's stated type of business.

### Direct Source Copiers, Inc.

Company Rating

**Rating Explanation:**  
 The rating the Better Business Bureau assigns a business is determined by our composite score of such factors as its type of business, length of time in business, compliance ...

▶ Full Rating Explanation

### Customer Reviews and Ratings

If you would like to view customer reviews and ratings or post a review on this company, click on the "Reviews" link below.

>> [Reviews](#)

### Complaint Experience

#### Bureau Summary and Analysis of customer complaints and company responses:

Our complaint history for this company shows the company gave proper consideration to complaints presented by the Bureau.

▶ More

### Complaint Closing Statistics

The following grid displays the number and responses to complaints over the last 36 months:

No. of Cmpl	Type of Response
0	Making a full refund, as the consumer requested
0	Making a partial refund
3	Agreeing to perform according to their contract
0	Refusing to make an adjustment
1	Refuse to adjust, relying on terms of agreement
0	Unanswered
0	Unassigned
4	Total

### Bureau Membership

Join Date: 1/17/2002

This company is a member of the Better Business Bureau and has agreed to uphold our membership standards, which include a commitment to act in accordance with ethical business practices and to respond...

▶ More

### Government Actions

We know of no government action taken against this company.

### Advertising Review

No question about the truth of this company's advertising has come to our attention.

### Other Considerations

We know of no other matter or practice relating to this company that may assist you in your consideration of this company.

### File a Complaint

If you have a dispute with this company, you may file a complaint. The BBB will try to mediate the dispute through our complaint process

[File Complaint](#)

### Print Report

[Print Summary](#)  
[Print Details](#)

[Done](#)

